



Better planning for people and places

## Deliberative Forum #1- Further information regarding participant questions by theme

Topic	<b>Developer contributions</b> There were several questions posed about what Council can require developers to provide.
Response	<p><b>Provision of infrastructure associated with development</b></p> <p>In Yarra, there is no formal mechanism for Council to 'require' contributions from developers. The exception to this is open space (see below). For development contributions other than open space, contributions are negotiated on a case by case basis via the planning permit process, and it relies on the principle of 'nexus'; any developer contribution has to be for infrastructure or other public realm improvements that are needed <i>as a direct result</i> of the proposed development. For this reason it is most often the major development proposals that we negotiate on.</p> <p>Things like: bike loops, public realm improvements, trunk infrastructure (eg Channel 9 example), footpath upgrades, repairs to bluestone laneways and public art and landscaping improvements are often the result of these negotiations can be included as part of these negotiations.</p> <p>The City of Yarra does not currently have a Developer Contributions Plan Overlay. The State Government is expected to approve a new developer contribution system in 12 months which will increase the capacity of Council to require a contribution be made, either in the form of land, infrastructure works or cash.</p> <p><b>Open space</b></p> <p>The Open Space Strategy (<a href="http://www.yarracity.vic.gov.au/environment/Parks-and-reserves/Open-space-strategy/">http://www.yarracity.vic.gov.au/environment/Parks-and-reserves/Open-space-strategy/</a>) sets out 5 classifications for parks (regional, city-wide, neighbourhood, local &amp; small local). This identifies what facilities are to be provided in each, number and type of visitors expected in each and how far people are likely to travel to reach them (page 80). Existing open space is mapped in the Open Space Strategy (page 34) and the gaps that are clear from these maps help determine where additional parks are required, and what classification of park is required.</p> <p>The type of park that is required is generally also influenced by the size of land available in the neighbourhood.</p> <p>New residential development is required to provide additional open space. In some cases, a cash contribution is instead provided to Council to develop open space nearby. The Open Space Strategy identifies whether land or a cash contribution from developer contribution (see above) is more appropriate. In both cases the prescribed rate is 4.5% of residential development sites.</p>

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# YARRA

Better planning for  
people and places

Topic

## Council survey

There were a number of questions and suggestions about the survey, including that Council survey residents more often, that people who work but don't live in Yarra should be included, and some queries about the size of the sample used in the Community Attitudes survey.

Further  
information

The survey is an important indicator of community attitudes towards planning issues. It is acknowledged that there were many interesting questions raised by this presentation, however there is a lot of important issues to talk about in the forums so we can't spend too much time looking at survey results.

Council undertakes an Annual Customer Service Survey; this gathers information on all of the services Council provides. This survey is done by doorknocking a randomised sample of residents and has a sample size of over 800.

<http://www.yarracity.vic.gov.au/your-council/annual-customer-satisfaction-survey/>

For the Community Attitudes survey, the invitation to participate in the survey indicated that paper copies could be made available. 33 respondents did the survey in this form. Council will consider doing the Community Attitudes survey again, perhaps to inform the next Council Plan.

There are a range of ways people can let Council know of their views and opinions: Council meetings are open to the public, by calling the Access Yarra call centre or checking the <http://yarraconversation.com.au/have-your-say> website.

The opinion of those who work but don't live in Yarra is important. Council has a Business Advisory Group that regularly provide advice to Council on relevant issues. The Economic Development Unit also regularly engages with businesses and maintains a register of businesses in Yarra.

There are 4 participants on the People's Panel who don't live in Yarra but who work or own a business in Yarra.

## Sample size

The study of statistics has widespread practical application, including in things like political opinion polls. It is also used in surveys like this one to help understand how confident we can be that the results of the survey represent the views of the wider population. The 'margin of error' expresses the amount of error in a survey's results. It asserts a likelihood (not a certainty) that the result from a *sample* is close to the number one would get if the *whole population* had been queried. This is a good explanation found on the web:

*"If 50% of all the people in a population of 20,000 people drink coffee in the morning, and if you were repeat the survey of 377 people ("Did you drink coffee this morning?") many times, then 95% of the time, your survey would find that between 45% and 55% of the people in your sample answered "Yes".*

*The remaining 5% of the time, or for 1 in 20 survey questions, you would expect the survey response to more than the margin of error away from the true answer.*

*When you survey a sample of the population, you don't know that you've found the correct answer, but you do know that there's a 95% chance that you're within the margin of error of the correct answer."*



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# YARRA

Better planning for  
people and places

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tolerable margin of error. The only way to know with 100 percent certainty is survey all 86,000 residents and get their opinions.

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Topic	<b>Delivery of community infrastructure, including education</b>
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There were a number of questions about the sort of infrastructure that Council plans for and provides, including education infrastructure. In particular, how Council was planning for more infrastructure to keep up with population growth, education facilities and whether Council could influence more private schools to locate in Yarra.

Response	<b>Council planning for infrastructure</b>
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Planning for community infrastructure is an important part of planning for Yarra's future growth and change. There is a team within Council that is dedicated to planning for community infrastructure and Council currently provides a range of services and facilities across all ages.

Current community facilities include three Recreation/Leisure Centres, three Town Halls, five Libraries and numerous Community Meeting Rooms. Increasingly Council service delivery is becoming integrated so that our facilities are multi-purpose for flexible service delivery. For example, Yarra has eight Maternal and Child Health Centres. Some of these are located in facilities with other early years services and in other facilities, located with library and community meeting spaces.

Community Infrastructure Plans will be developed for all of Yarra's neighbourhoods. The Plans will identify specific community infrastructure priorities at a local level for Yarra's ten neighbourhoods and will respond to projected population growth and change.

Another example is the new GTV9 Community Hub that provides a community infrastructure solution within a new housing development. This was delivered through developer contributions and comprises community meeting rooms, a function room, commercial kitchen and office space.

The spaces and facilities that Council provides are platforms for Council service delivery as well as providing meeting and activity space for community groups. Council services include:

- Family, Youth and Children's services
- Aged and disability services
- Leisure services
- Library services
- Community and meeting rooms
- Neighbourhood houses
- Open space and recreation.

### **Education**

Education is an important element of liveability and education infrastructure is delivered in a range of ways.

Council's role in delivering education infrastructure is primarily via early years education (child care).

The provision of state schools (primary and secondary) is the responsibility of the State Education Department (Department of Education and Training). The State

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State Government also has limited levers when it comes to population growth. Significant investment in Regional Victoria to facilitate employment growth (a significant driver of population) has occurred (<https://www.rdv.vic.gov.au/regional-jobs-and-infrastructure-fund>) and factors like fertility rates are not controlled by Government.

### Zones

Council applies appropriate zones to land within the municipality. The objectives for planning in Victoria are set out in Section 4 of the *Planning and Environment Act (1987)* ([http://www.austlii.edu.au/au/legis/vic/consol\\_act/paea1987254/](http://www.austlii.edu.au/au/legis/vic/consol_act/paea1987254/))

Changes to the Scheme, including zone changes, is done by an Amendment process, which includes public consultation and often an independent Planning Panel process. (<http://planningschemes.dpcd.vic.gov.au/updates-and-amendments>)

The Minister for Planning has ultimate decision making authority over Amendments.

There are a number of ways Council reviews zoning. If it is located within a structure plan study area then this can result in recommended changes for zoning, or alternatively Council can undertake reviews based on location or zone type, such as the Business & Industrial Land Strategy that was undertaken. More recently Council reviewed all its residentially zoned land to determine which of the new residential zones which had been released would be appropriate, as well as a review of all existing Mixed Use Zone land.

'Spot rezonings' where a site is rezoned outside these processes can occur, however it needs to be consistent with the broader relevant policies and strategies.

### Specific developments

Council evaluates developments according to the provisions and policies in the Planning Scheme. This covers a range of considerations, including: the proposed use (refer to the planning zone), built form including heritage and urban design, parking, sustainability, acoustic protection, environment, open space and landscaping.

<http://planningschemes.dpcd.vic.gov.au/schemes/yarra>

### Parking in developments

There are standard car parking rates for development, and these are articulated in the Planning Scheme (see above link; Clause 52.06). Car parking can be provided underground, or as part of a 'podium' style development: a base (3-4 storeys) with further, smaller building on top. Given the sensitivities regarding height, developers often choose underground car parking so the building is not as tall. Depending on the soil type this is not always possible.

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# YARRA

Better planning for  
people and places

Questions include: How are centres defined? What is the plan to deal with these? Why are there empty shops on Bridge Road? How do we maintain their diversity?

5 Major Activity Centres were identified in Yarra in Melbourne 2030, along with a number of Neighbourhood Activity Centres. Plan Melbourne indicated that the Major Activity Centres are now known as Activity Centres; the term 'neighbourhood centres' will remain.

Recent analysis for the City of Yarra by SGS Economics and Planning has identified that there are 6 major retail precincts (Brunswick Street, Swan Street, Bridge Road, Johnson Street, Victoria Street and Smith Street) in Yarra.

A Spatial Economic Strategy will be developed following the Liveable Yarra project, and this will outline the broad objectives for activity centres and also inform future Structure Plans.

The Structure Planning process generally considers a broad area around the centre, and then through various analyses, designates a number of precincts which are suitable for varying levels of change.

There is currently a draft Structure Plan for Johnson Street and an adopted Structure Plan for Swan Street. The Victoria Street East Precinct also has a plan which is in the scheme.

The factors which are affecting the high number of vacancies on Bridge Road include cumulative decisions made by individual business owners and competition from other retail and activity centres. In particular, the niche that Bridge Road developed (discount fashion) is heavily competitive.

Council has worked extensively with the Bridge Road Traders Association to identify potential opportunities to revitalise the precinct through mixed use development with residential components and a shift to hospitality within the centre.

Topic	<b>Urban Design</b>
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	Questions included: How does the scheme improve design, how do you produce objective policy about subjective and personal issues
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Response	<p>The planning scheme sets out various objectives, strategies and guidelines with respect to urban design and built form outcomes. These policies speak to a range of different scales; from the urban form of the entire municipality to site specific outcomes that need to be addressed as part of a planning application. Urban designers are often involved in reviewing a proposed development and their advice is considered along with other inputs (eg traffic, heritage, sustainability)</p> <p>Urban designers typically provide design principles rather than specifying exactly how someone should design. For example, preferred building envelopes may be described based on the existing context and expected change in a particular area. There may be references to how the facades of existing buildings are designed along with the type of street environment that is preferred. This work is primarily based on analysis of the existing situation along with State and local policy; it is then up to the designer of a particular building to demonstrate how they have responded to these principles.</p>
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